

SGMC and CMC Appointments System

On line access for routine advance appointments

When you need to contact / visit the medical centre, the receptionist will take your details and direct you to the appropriate clinician.
It is no longer possible to book an appointment to see a GP on the day directly with the receptionist.

Same day GP requests received prior to 0930 (or until GP lists are full) are added to the GP Triage List

Same day GP requests received after 0930 or once GP lists are full are reserved for URGENT only conditions requiring immediate assessment.

Reception book patients in directly for:

- Routine GP appointments bookable 1-2 weeks in advance
- Treatment Room
- Chronic Disease Clinics
- Minor Illnesses
- Nurse Practitioner
- Phlebotomy

A GP will aim to call you back between 0900-1100 to discuss your concerns and will aim to:

- Direct you to another clinician for face to face consultation. E.g. with minor illness nurse.
- Deal with concern over the phone having provided advice and guidance.
- Arrange for you to visit the surgery for a face to face consultation.

For prescription queries, registrations, results etc, please call after 11.00.