

Resetting Evergreen Online account

Log into your account as usual using your email and current password

The screenshot shows the Evergreen Life website interface. At the top, there is a navigation bar with 'Evergreen Energy', 'Evergreen Life', and 'Evergreen Group'. Below this is the Evergreen Life logo and a 'Get The App' button. A 'Sign up or Login' button with a user icon is also present. The main content area features the headline 'Simple, Innovative, Life Saving' and 'All your health information in your hands'. A welcome message follows, and a list of services is provided: 'Order repeat prescriptions', 'Book appointments with your GP', and 'Check your test results'. A blue arrow labeled 'Log in here' points to a green login form on the right. The form includes fields for 'email address' and 'password', a 'LOG IN' button, a 'NEW USER' button, and links for 'Forgotten your login details?' and 'Need Help?'. The footer contains links for 'Help', 'Privacy', 'Terms of Use', 'Cookies', 'Partners', and 'Charter'.

File Edit View Favorites Tools Help

Evergreen Energy Evergreen Life Evergreen Group

evergreen life

Get The App

[Sign up or Login](#)

GP Online Services Personal Health Record DNA Testing Health Professionals

Simple, Innovative, Life Saving

All your health information in your hands

Welcome to Evergreen Life. Whether you want to take control of your health and medical records, get fit, get healthy or live longer, Evergreen Life's website and app bring all of your health information together.

Using the Evergreen Life App or Website, you can:

- Order repeat prescriptions
- Book appointments with your GP
- Check your test results

Plus, much more

You can get started by logging in or creating an account right now.

The Evergreen Life team.

Approved by

Log in here

Login

email address

password

LOG IN

NEW USER

[Forgotten your login details?](#)

[Need Help?](#)

Help Privacy Terms of Use Cookies

Partners Charter

Click on settings and then My GP

The screenshot displays the Evergreen Life website interface. At the top, there is a navigation bar with 'File Edit View Favorites Tools Help' and a 'Get The App' button. The main header features the 'evergreen life' logo and a 'Welcome Webert, you last logged in on 15-Jan-2018 at 12:12' message. A 'Logout' button is located in the top right corner. A blue arrow points to the 'Settings' button in the top navigation bar. Below this, a dropdown menu is open, showing options: 'My Account', 'My Gadgets', 'My GP', 'Data Preferences', 'Advanced', and 'History'. Another blue arrow points to the 'My GP' option in this menu. The main content area is divided into several sections: 'Recent News' with a 'your medicine!' headline, 'Prescriptions' (no prescriptions ordered), and 'Appointments' (no appointments booked). A 'Confirm identification & Terms of Use' dialog box is overlaid on the page, displaying the user's name 'Master Webert Test' and date of birth '07-Sep-2009'. The dialog contains text explaining the terms of use and provides 'Cancel' and 'Confirm' buttons. The browser's address bar at the bottom shows the URL 'https://e-life.co.uk/Settings?page=account'.

File Edit View Favorites Tools Help

evergreen life

Get The App

Welcome Webert, you last logged in on 15-Jan-2018 at 12:12

Logout

Settings Help

My Account

My Gadgets

My GP

Data Preferences

Advanced

History

Recent News

your medicine!

Prescriptions

You have no prescriptions ordered.

Order Repeat Prescription

Appointments

You have no appointments currently booked.

Book new appointment

Confirm identification & Terms of Use

Your Name: Master Webert Test
Your Date of Birth: 07-Sep-2009

Please click the "Confirm" button below if your name and date of birth above are correct. If your name or date of birth are not correct you MUST click the "Cancel" button and inform your GP practice. You are reminded that in using this website you are agreeing to the [Terms of Use](#).

You can use this site to access your medical record held by your GP. The website operators do not have access to this information and are not responsible for the accuracy of it.

If you require medical advice or think any of the information recorded about you is wrong you should contact your GP Practice.

This is a limited view of your GP record and may not include free text. Information that is considered to be sensitive or that existed before the setup of this service may not be available online.

Cancel Confirm

https://e-life.co.uk/Settings?page=account

Scroll to the bottom of the page and click on unlink

File Edit View Favorites Tools Help

Practice Name: Stoke Gifford Medical Centre
Practice Address: Stoke Gifford Medical Ctr
Ratcliffe Drive
Stoke Gifford
Bristol
BS34 8UE
0117 9799430

My NHS Number:
My GP Services: [More Information](#)

My Contact Details

These details are held by your GP practice.

| | |
|----------------|--|
| Name | Master Weberf Test |
| Address | Ratcliffe Drive Stoke Gifford BS34 8UE |

You can remove access to your GP system using the buttons below. Only do this if you are sure that you no longer wish to use any GP services.

Remove Access from Evergreen Life to your GP system [Unlink](#)

Remove access from ALL providers you use to connect to your GP system [Unlink All](#)

Help Privacy Terms of Use Cookies
Partners Charter
Registered address: Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA



Click on remove access

The screenshot shows a web browser window with the Evergreen Life logo in the top left. The browser's menu bar includes 'File', 'Edit', 'View', 'Favorites', 'Tools', and 'Help'. Below the logo, there is a navigation bar with 'Home', 'Newsfeed', 'Settings', and 'Help' buttons. A welcome message reads 'Welcome Webert, you last logged in on 15-Jan-2018 at 12:12' and a 'Logout' button is on the right. The main heading is 'My GP'. A pink-bordered box contains the following text:

You have requested to remove access to your GP practice from Evergreen Life. This will only affect your Evergreen Life account, and will not impact any other services you may have connected to.

You will not be able to access your Appointments, Prescriptions, Messages or Medical Record until you re-link to your GP practice with a linkage document supplied by your GP practice.

Are you sure you want to remove access?

At the bottom of the box are two buttons: 'Keep access' and 'Remove access'. A blue arrow points to the 'Remove access' button.

The footer contains the following text:

Help Privacy Terms of Use Cookies
Partners Charter
Registered address: Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA
Evergreen Life is a registered trademark of Evergreen Health Solutions Ltd. Copyright © 2016 Evergreen Health Solutions Ltd.

Click on return

The screenshot shows a web application interface. At the top, there is a menu bar with 'File', 'Edit', 'View', 'Favorites', 'Tools', and 'Help'. Below this is a header area with a green logo and the word 'life'. A navigation bar contains 'Home', 'Newsfeed', 'Settings', and 'Help' buttons. A user greeting reads 'Welcome Weberl Test, you last logged in on 15-Jan-2018 at 12:12' with a 'Logout' button on the right. The main content area is titled 'My GP' and contains a pink message box with the following text:

The link to your GP Practice has been removed. You will need to add a new link in order to access features from your GP.

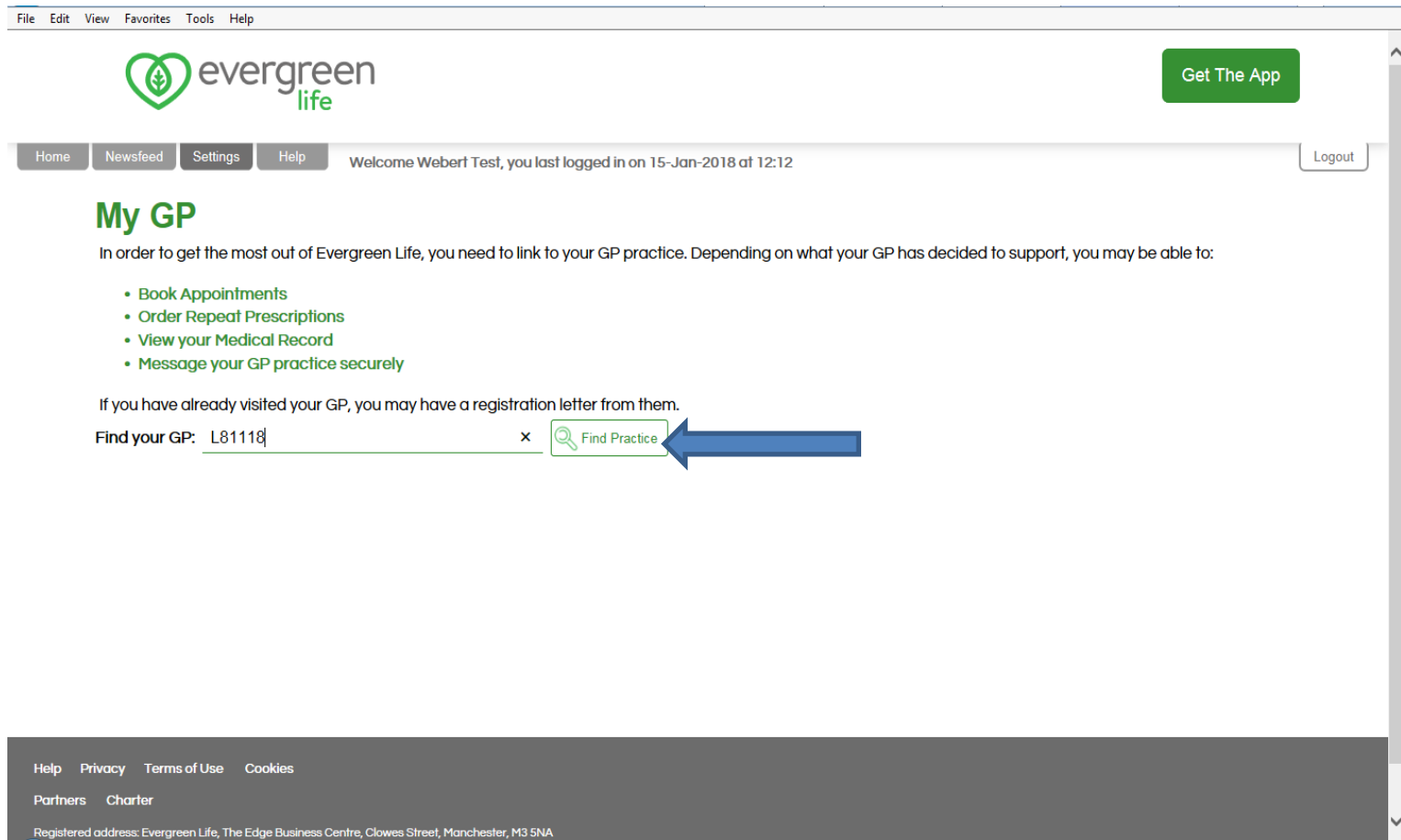
This only affects the link from Evergreen Life, and not any alternate services you may have linked to your GP practice.

If you need to completely block on-line access to your GP, you will need to contact your practice directly.

At the bottom of the message box is a 'Return' button with a blue arrow pointing to it from the right.

The footer contains links for 'Help', 'Privacy', 'Terms of Use', and 'Cookies', as well as 'Partners' and 'Charter'. It also includes the registered address: 'Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA' and a copyright notice: 'Evergreen Life is a registered trademark of Evergreen Health Solutions Ltd. Copyright © 2016 Evergreen Health Solutions Ltd.'

Enter L81118 into the find your GP box and click find practice



The screenshot shows the Evergreen Life website interface. At the top, there is a navigation bar with 'File Edit View Favorites Tools Help' and a 'Get The App' button. Below this is a secondary navigation bar with 'Home Newsfeed Settings Help' and a welcome message: 'Welcome Weberl Test, you last logged in on 15-Jan-2018 at 12:12' and a 'Logout' button. The main content area is titled 'My GP' and contains the following text: 'In order to get the most out of Evergreen Life, you need to link to your GP practice. Depending on what your GP has decided to support, you may be able to:' followed by a bulleted list: '• Book Appointments', '• Order Repeat Prescriptions', '• View your Medical Record', and '• Message your GP practice securely'. Below the list, it says 'If you have already visited your GP, you may have a registration letter from them.' At the bottom of this section, there is a search box labeled 'Find your GP:' containing the text 'L81118'. To the right of the search box is a 'Find Practice' button with a magnifying glass icon. A blue arrow points to this button. At the very bottom of the page, there is a footer with links for 'Help Privacy Terms of Use Cookies', 'Partners Charter', and the registered address: 'Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA'.

File Edit View Favorites Tools Help

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Get The App

Home Newsfeed Settings Help

Welcome Weberl Test, you last logged in on 15-Jan-2018 at 12:12

Logout

My GP

In order to get the most out of Evergreen Life, you need to link to your GP practice. Depending on what your GP has decided to support, you may be able to:

- Book Appointments
- Order Repeat Prescriptions
- View your Medical Record
- Message your GP practice securely

If you have already visited your GP, you may have a registration letter from them.

Find your GP: L81118

Help Privacy Terms of Use Cookies

Partners Charter

Registered address: Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA

Click on Stoke Gifford Medical Centre (this also applies if you usually attend Conygre Medical Centre)

The screenshot shows the Evergreen Life patient portal interface. At the top, there is a navigation bar with 'File Edit View Favorites Tools Help' and a 'Get The App' button. Below this is a header with the Evergreen Life logo, navigation tabs for 'Home', 'Newsfeed', 'Settings', and 'Help', and a welcome message: 'Welcome Webert Test, you last logged in on 15-Jan-2018 at 12:12' with a 'Logout' button. The main content area is titled 'My GP' and features a search field with 'Find your GP: L81118' and a 'Find Practice' button. Below the search field, it says 'Please select your practice from the list below, or update your search above.' A list of search results is shown, with the first result highlighted: 'Stoke Gifford Medical Centre' with the address 'Stoke Gifford Medical Ctr, Ratcliffe Drive, Stoke Gifford, Bristol, BS34 8UE'. A blue arrow points to this result. The footer contains links for 'Help', 'Privacy', 'Terms of Use', 'Cookies', 'Partners', and 'Charter', along with the registered address: 'Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA'.

Click on I have a Letter or Email

The screenshot displays the Evergreen Life patient portal. At the top, there is a navigation bar with links for File, Edit, View, Favorites, Tools, and Help. The Evergreen Life logo is on the left, and a 'Get The App' button is on the right. Below the navigation bar, there are tabs for Home, Newsfeed, Settings, and Help. A welcome message reads: 'Welcome Webert Test, you last logged in on 15-Jan-2018 at 12:12'. A 'Logout' button is in the top right corner.

The main content area is titled 'My GP' and shows the practice name 'L81118 Stoke Gifford Medical Centre'. It asks the user: 'Have you received a registration letter or email from your GP for using online services?'. Below this, it states: 'If you do not have a registration letter or email from your GP, you may still be able to register for online services with your practice and book your first appointment.'

At the bottom of the main content area, there are two buttons: 'I have a Letter or Email' (highlighted with a blue arrow) and 'I do not have a Letter or Email'.

The footer contains links for Help, Privacy, Terms of Use, Cookies, Partners, and Charter. It also provides the registered address: 'Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA' and a URL: 'https://e-life.co.uk/Settings?page=gp&action=select&id=L81118&DynamicID=dc5082d8-164a-4b92-aced-08d6bdc3cd72'.

Add the information from the registration letter you received by email or was printed for you. Also add your date of birth and click link account

The screenshot shows the Evergreen Life patient portal. At the top left is the logo, and at the top right is a 'Get The App' button. A navigation bar contains 'Home', 'Newsfeed', 'Settings', and 'Help'. A welcome message reads: 'Welcome Webert Test, you last logged in on 15-Jan-2018 at 12:12'. A 'Logout' button is on the right.

My GP

A few further details are needed by your practice to allow the secure connection to your GP record. We do not record or store any of these details apart from your Surname and the identification of your practice (L81118). For more details please see our [Privacy Policy](#).

You **MUST** enter the same details as on your linkage document, or we will be unable to connect to your GP.

L81118
Practice: Stoke Gifford Medical Centre
Surname: Test
Account ID: 90148007723
Account Linkage Key: utnXBGQSRawm3
Date of Birth: Day [v] Month [v] Year [v] !

[Link Account](#) [Not now](#)

Online Services for Webert Test
You have requested access to online services.

Accessing online services

To access online services:

- Create an account with one of the following service providers:

| Service provider | Website |
|------------------|---|
| Patient Access | http://patient-access.co.uk |
| Evergreen Life | https://e-life.co.uk/ |
| Dimec | http://www.dimec.me/ |

- Provide the following online services account details when prompted:

| | |
|-------------|---------------|
| Linkage Key | utnXBGQSRawm3 |
| ODS Code | L81118 |
| Account ID | 90148007723 |

Note: The account details are unique to you and were provided by Stoke Gifford Medical Centre .

Footer: Help Privacy Terms of Use Cookies Partners Charter Registered address: Evergreen Life, The Edge Business Centre, Clowes Street, Manchester, M3 5NA

You should now be linked and can access your details again

The screenshot shows the Evergreen Life patient portal. At the top left is the logo with a heart and leaf icon. To the right is a green button labeled "Get The App". Below the logo is a navigation bar with links for "Home", "Newsfeed", "Settings", and "Help". A welcome message reads "Welcome Weibert, you last logged in on 09-Feb-2018 at 10:43" and a "Logout" button is on the far right. The main content area is divided into three sections: "Recent News" with an article titled "Losing weight?" and a link to a blog; "Prescriptions" showing "You have no prescriptions ordered." with an "Order Repeat Prescription" button; and "Appointments" showing "You have no appointments currently booked." with a "Book new appointment" button. The bottom section, "My Medical Record", displays a "Confirm identification & Terms of Use" dialog box. This dialog asks for the user's name and date of birth, provides instructions on how to confirm or cancel, and includes "Cancel" and "Confirm" buttons. A URL "https://evergreen-life.co.uk/website-terms-of-use" is visible at the bottom left.

evergreen life

Get The App

Home Newsfeed Settings Help Welcome Weibert, you last logged in on 09-Feb-2018 at 10:43 Logout

Recent News

Losing weight?

Is one of your New Year's resolutions to lose weight? Focus on burning visceral fat, more harmful than regular belly fat. Find out what it is and how to reduce it in our blog: <http://bit.ly/visceralFat>

Prescriptions

You have no prescriptions ordered.

Order Repeat Prescription

Appointments

You have no appointments currently booked.

Book new appointment

My Medical Record

Confirm identification & Terms of Use

Your Name:

Your Date of Birth:

Please click the "Confirm" button below if your name and date of birth above are correct. If your name or date of birth are not correct you MUST click the "Cancel" button and inform your GP practice. You are reminded that in using this website you are agreeing to the [Terms of Use](#).

You can use this site to access your medical record held by your GP. The website operators do not have access to this information and are not responsible for the accuracy of it.

If you require medical advice or think any of the information recorded about you is wrong you should contact your GP Practice.

This is a limited view of your GP record and may not include free text. Information that is considered to be sensitive or that existed before the setup of this service may not be available online.

Cancel Confirm

<https://evergreen-life.co.uk/website-terms-of-use>